Privacy policy

Information connected with website visits, arena bookings and the equestrian club, and the rights available to you.

Prepared 8 September 2026. Working draft with no effective date. The operator must complete and approve it before publication as binding terms.

1. Controller and scope

This draft is prepared for Cantar HK z.s., company ID 19539541, operator of cantar.cz. The equestrian grounds are at Hradečnice 995, 500 09 Hradec Králové. This is the grounds address, not a registered office verified for this draft.

It covers the website, outdoor arena bookings and related correspondence. The operator must supply a contact email for requests, the registered office and the effective date before approval.

2. Data and purposes

- Bookings and correspondence: name, contact details, selected service, time and necessary messages are used to handle a request and perform the contract. Only necessary information should be requested.
- Payments and accounts: identification and payment details are used to record payments and meet legal obligations.
- Website operation and security: network and technical information, such as an IP address, access time and error record, may support availability and protection of the website. The proposed basis is a legitimate interest in secure operation.
- The public website currently has no membership application or newsletter form. New forms or processing activities require the information to be updated first.

3. Booking system and recipients

The booking link opens the separate Reenio service, where booking information is entered. The division of responsibilities between Cantar and the supplier, data sharing and contractual safeguards must match the service actually used.

Authorised club staff, the hosting provider, website administrator, booking supplier, accountant and competent authorities may access necessary data within their responsibilities. Suppliers and any transfers outside the EEA must be verified before this policy takes effect.

4. Retention

The proposed retention period for booking data covers delivery of the service, related requests and the protection of legal claims. Accounting records are retained under the applicable statutory requirements. Technical logs should be retained only as necessary for security and resolving faults.

The operator must set exact periods and deletion procedures in line with the reservation system, hosting and accounting arrangements. This draft does not invent fixed periods.

5. Your rights and requests

Subject to the GDPR, you may request access, correction, erasure or restriction, object to processing and, where applicable, request portability. Consent can be withdrawn where processing relies on it. An ordinary booking is not conditional on marketing consent.

Requests are normally handled within one month, with a justified extension where the law allows it. Identity may be verified proportionately. Complaints can be submitted to the Czech Office for Personal Data Protection at uoou.gov.cz.

6. Photos, membership records and other services

Any membership records or event photographs require their own purpose and legal assessment. They are not automatically covered by consent connected with a reservation. Before introducing or publishing them, appropriate information, legal grounds and protections for children must be established.

The website loads fonts from Google Fonts, whose provider receives the visitor’s network information. Maps and other linked services open only when selected by the visitor. The website does not implement customer profiling or automated decision-making.

To complete before approval

- Add the registered office and a working privacy contact email.
- Confirm booking responsibilities, suppliers, contractual roles and any transfers outside the EEA, including font requests.
- Set exact retention periods. Confirm any cameras, photography, membership records or marketing outside this website.
- Approve the final text and effective date.

Sources and related information

information and rights

data protection guide

sports clubs

Cantar bookings